

QUALITY OBJECTIVES

Our Quality Commitment is to provide excellence in business performance

At DMTL, achieving the highest level of customer satisfaction is at the heart of our business policy. We know that the needs of our customers are paramount and as a result we have developed a Quality Management System that ensures the products and services we provide will be of the high quality demanded by the customer

We recognise the contribution required from all employees to realise this quality goal and value them as our strongest asset. Quality is the responsibility of all

We recognise the crucial influence our suppliers have and ensure that we develop mutually beneficial relationships

Our ISO 9001:2008 accreditation is complimented by other recognised electronic manufacturing standards and endorsements. These include IECQ-CECC and BS9000

Distributed Micro Technology Limited

The Old Bakery, 265 Yorktown Road, College Town, Sandhurst, Berkshire, GU47 0QA
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www.dmtl.co.uk info@dmtl.co.uk

Registered Office: The Old Bakery, 265 Yorktown Road, College Town, Sandhurst, Berkshire, GU47 0QA.
Registered In England No. 209 1386 VAT Registrations Number: GB 450 3145 86



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FS 599193

DISTRIBUTION APPROVALS

DMTL is an independent, specialist distributor of passive components offering Commercial, BS/CECC, Mil spec, DSCC / DLA and custom devices. Our experienced sales team is able to assist you with all your passive requirements and is qualified to support you from design stage through to procurement and beyond. We have distribution approval to ISO9001:2008, IECQ-CECC and BS9000

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QUALITY POLICY

We are committed to meet our customers' product and service requirements and continually to improve the effectiveness of our Quality Management System.

We measure, record and review our company performance for on-time delivery, customer satisfaction, product quality, preventative action and supplier performance

Implementation of our quality policy is the charge of each employee, who shall assume responsibility for quality in their day-to-day activities. All employees will be appropriately trained so they understand the importance of their achievement and how they contribute to the company's overall quality objectives and fulfilment of customer expectations. Employee training and development will be documented and regularly reviewed to ensure that necessary competence levels are achieved and maintained

DMTL management team will support all levels of the business to ensure that sufficient resource is available to meet our customers' expectations, ensure legal compliance and meet the requirements of relevant national and international standards

The QMR and IECQ DMR are directors of the company and have full authority to initiate and enforce any required procedural disciplines to ensure compliance to the Quality Management System. In regular reviews with the full management team they report trends, discuss training requirements and recommend improvements

The company maxim will be "**Right First Time**"

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RoHS/REACH COMPLIANCE STATEMENT

DMTL is committed to playing its part in managing the use of chemical substances in accordance with governmental regulations, industry standards, and customer-specific requirements in order to protect the environment. Naturally we are reliant upon our suppliers providing accurate information. Any product whose part number indicates RoHS compliance is considered to be compliant with the latest version of the RoHS directive

We can provide full batch traceability on all of our products enabling us to report RoHS/REACH status where required

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ENVIRONMENTAL POLICY

DMTL recognises that it has a responsibility to the environment beyond legal and regulatory requirements. We are committed to reducing our environmental impact and continually improving our environmental performance as an integral part of our business strategy

Christine Leahy, Finance Director, is responsible for ensuring that this environmental policy is implemented, however, all employees have a responsibility in their area to ensure that the aims and objectives of this policy are met

We endeavour to

- comply with all relevant regulatory requirements
- continually improve and monitor environmental performance
- continually improve and reduce environmental impacts
- increase employee awareness

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CSR STATEMENT

We want to be a responsible business that meets the highest standards of ethics and professionalism. We recognise that keeping our environment clean and unpolluted is a benefit to all. To these ends we will always

- respect the law
- ensure our business operations are legitimate
- promote safety and fair dealing
- respect the customer
- promote anti-bribery and anti-corruption practices
- set aside a modest budget for charitable donation – mostly within our local community
- practice recycling and conserve energy where possible

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ANTI-SLAVERY STATEMENT

DMTL is committed to ensuring that there is no Modern Slavery or Human Trafficking in our supply chains or in any part of our business.

We conduct employment checks, to include employees UK address, right to work in the UK and suitable references.

We have in place systems to encourage the reporting of concerns and wherever possible we build long standing relationships with our suppliers and make clear our expectations of business behaviour

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